



HATE CRIME INFORMATION GUIDE

What is a Hate incident?

A hate 'incident' is any kind of behaviour that causes fear, alarm or distress where the victim is believed to have been targeted because of their racial heritage, religion or beliefs, disability, gender identity, age or sexual orientation, but which is not considered to be a criminal offence.

What is Hate Crime?

Hate Crime is an incident which constitutes a criminal offence, so the hate incident becomes an actual hate crime. Hate incidents and Hate Crimes can include: verbal abuse, threatening behaviour, offensive graffiti, harassment, malicious communications, damage to property and violence.

How do I report them?

There are lots of ways you can report a Hate Incident or Hate Crime and you don't have to give your personal details or provide any evidence if you don't want to:

First and foremost, if it's an emergency you should contact Devon & Cornwall Police.

Tel: 999 or text 18000 if you are in immediate danger.

If it is not an emergency, then you should use the contact details listed below.

Tel: 101 or text 18001

Email: 101@dc.police.uk

However, not everyone wants to contact The Police, so you can report a Hate Incident or Hate Crime at one of Cornwall's Third-Party Reporting Centres. These are:

Cornwall Pride, promotes diversity, inclusion and acceptance of the LGBTQ+ community in Cornwall.

<https://cornwallpride.org>. – webform only

disAbility Cornwall & Isles of Scilly, represents, includes, supports and empowers people living with long-term health conditions or disabilities.

Tel: 01736 759500

Text: 07522 970336

Email: advice@disabilitycornwall.org.uk

<https://www.disabilitycornwall.org.uk/>

Pentreath Ltd, supports people to recover from mental ill health and achieve their vocational goals.

Tel: 01726 862727

Email: pentreath@pentreath.co.uk

<https://www.pentreath.co.uk/>

Intercom Trust, supporting LGBTQ+ people.

Tel: 01872 270044 / 0800 6123010

Email: office@intercomtrust.org.uk

<https://www.intercomtrust.org.uk/>

TravellerSpace, Supporting Gypsies and Travellers.

Tel: 07939 210014 / 07534 983046

Email: tspace@travellerspace-cornwall.org

<https://travellerspace-cornwall.org/>

Safe Haven, supporting Transgender & Non-Binary People.

Tel: 07763001354

Email: admin@safehaven.org.uk

<https://www.safehaven.org.uk/>

Black Voices Cornwall, empowering Cornwall to become anti-racist.

Email: info@blackvoicescornwall.org

<https://www.blackvoicescornwall.org>

or

at all **Citizens Advice offices**, and all **Cornwall Council enquiry offices**